

## Notice of a Phishing Incident at Premier Dermatology

Forefront Dermatology, S.C., d/b/a Premier Dermatology (“Premier Dermatology”) is committed to protecting the confidentiality and security of the information we maintain. Premier Dermatology experienced an email phishing incident that may have involved information pertaining to certain patients. This notice explains the incident, measures that have been taken, and some steps patients can take in response.

On June 21, 2024, Premier Dermatology completed its investigation of an incident that involved unauthorized access to an employee’s email account. Upon first learning of the incident on February 28, 2024, Premier Dermatology immediately took steps to secure the email account and launch an investigation with the assistance of a third-party forensic investigation firm. Through our investigation, we determined that an unauthorized party gained access to a Premier Dermatology employee’s email account between the dates of February 26, 2024 and February 28, 2024. While the likely purpose of the unauthorized access was to send phishing emails, our investigation could not rule out the possibility that emails and attachments in the account were accessed or acquired. Thus, out of an abundance of caution, we conducted a comprehensive search of the contents of the employee’s email account. Our review identified emails and attachments that contain patient information. The information varied by patient but may have included names, demographic information, medical record numbers, treatment information, clinical information, provider names, dates of service, medical history information, and/or health insurance information. For a small number of individuals, their Social Security may have been involved.

Between April 26, 2024 and July 16, 2024, we mailed letters to patients whose information may have been involved in the incident. Complimentary credit monitoring is being offered to individuals whose Social Security numbers may have been involved. Premier Dermatology established a dedicated, toll-free incident response line to answer questions that individuals may have. If you believe your information may have been involved and have any questions about this incident, please call 888-841-3885, Monday through Friday, 8:00 am – 8:00 pm, Central Time (excluding major U.S. holidays).

For patients whose information may have been involved in the incident, we recommend reviewing the statements you receive from your healthcare providers and contacting the relevant provider immediately if you see services that you did not receive.

We take this incident very seriously and sincerely regret any concern this may cause. To help prevent something like this from happening again, we have implemented additional safeguards and technical security measures to further protect and monitor our systems.